Helpful Resources for Adjusting to Life at SIU Carbondale

**Academic Assistance**

**Bursar’s Office (Office of the Bursar)**
https://bursar.siu.edu  Phone: 618-453-2221  
Student Services Building, Second Floor  
View your bill on Salukinet. View updated instructions at bursar.siu.edu  
Your most recent SIUC Ebill is available on SalukiNet (salukinet.siu.edu).

**Center for Learning Support Services**
https://clss.siu.edu/  618-453-1369  
Morris Library, 7th Floor  
For more details about available tutoring sessions in a variety of different subjects, please visit their website.

**SIUC Writing Center**
https://write.siu.edu/  
Morris Library, Room 236 (second floor)  Phone: 618-453-1231  
Hours vary every semester.

**Student Services**

**Career Development Center**
https://careerdevelopment.siu.edu  Phone: 618-453-2391  
Student Service Building, 1st Floor, Suite 0110  
Open - Monday through Friday 8:00 a.m. to 4:30 p.m.  
Closed on University designated holidays

**Center for International Education**
https://cie.siu.edu  
425 Clocktower Drive  Woody Hall  
Phone: 618-453-5774  Fax: 618-453-7660  
CIE is dedicated to supporting international students and enhancing your education at SIUC. If you have a problem with immigration status, housing, language skills, etc., CIE staff is here to help.

**Clinical Center**
https://clinicalcenter.siu.edu/  Phone: 618-453-2361  
Wham Building, Room 141

**Counseling and Psychological Services**
https://shc.siu.edu/counseling/  Phone: 618-453-5371
Rm. 253 Student Health Center
Professional psychologists and counselors are available to support your mental health. They are aware of the difficulties and challenges that individuals from different backgrounds often face in the U.S. When utilizing one of their services, your privacy is absolutely protected.

Dean of Students
https://dos.siu.edu  Phone: 618-453-2461
Student Services Bld. Room 486
The Dean of Students is a member of the Student Affairs division. The Dean of Students unit actively partners with the campus community to provide transformational, holistic programs and services that challenge and empower students to learn, serve, and succeed. We contribute to the mission of the University by offering programs, services, and support, and by making referrals, all with student learning and success at the core of our work.

SIUC Night Safety Transit: 618-715-0770
https://studentcenter.siu.edu/services/saluki-express/night-safety-transit.php
Night Safety Transit is a unit of the Dean of Students and was established as a courtesy service in the spring of 1980 to provide safe means of transportation for SIU students both on and off campus. Check website for additional information.

Department of Public Safety (SIUC Campus Police)
https://dps.siu.edu/
Emergency number ONLY:  911
Non-emergency phone number: 618-453-3771

Disability Support Services (DSS)
https://disabilityservices.siu.edu/  Phone: 618-453-5738
Student Health Center 220
DSS supports students with disabilities by providing federally mandated academic and programmatic support.

Associate Chancellor for Diversity
https://diversity.siu.edu  Phone: 618-453-1186
Anthony Hall  Rm.106

LGBTQ Resource Center
https://smrc.siu.edu/lgbtq/  Phone: 453-3740
The Lesbian, Gay, Bisexual, Trans*, Queer (LGBTQ) Resource Center, a unit of The Dean of Students, serves as a centrally located, safe campus space that provides educational outreach, referral information and advocacy services, which will add to an inclusive and diverse environment for LGBTQ students, faculty, staff, families, friends, alumni, and the greater community of Southern Illinois.

Office of Information Technology (IT)
https://oit.siu.edu  Help desk: 618-453-5155  Email: salukitech@siu.edu
The Office of Information Technology (OIT) provides technology services for SIUC students, faculty, and staff.

Student Multicultural Resource Center
https://smrc.siu.edu  Phone: 618-453-3740
Student Services Building Rm.140
As the student population has become more diverse and the increased enrollment reflects this diversity at SIU Carbondale, the Student Multicultural Resource Center serves as a catalyst for inclusion, diversity and innovation. We look to foster an environment where all campus members are respected and welcomed. As the Center continues its work, we are here to ensure that you think, grow and succeed. We welcome you and invite you to explore our website. We encourage you to stop by the Center, located in Student Services Building Room 140, to see the resources available and discover ways you can get involved on the campus.

New Student Programs
https://nsp.siu.edu/  Phone: 618-453-1000
Student Center  Suite 375
New Student Programs helps connect students and families to the university and community. These connections facilitate the integration of students and families into the intellectual, cultural and social climate of SIU and Carbondale. Students can focus on enhancing their Saluki experience and are given the tools to begin their journey.

Non-traditional Student Services
https://nontrad.siu.edu/  Phone: 618-453-7521 Email: nontrad@siu.edu
Student Services Building Rm. 484
Non-traditional Student Services has a comprehensive resource guide available on their website here: https://nontrad.siu.edu/finding-resources/completeresourceguide2020
At Non-Traditional Student Services, OUR GOAL IS ENSURING YOU REACH YOURS! The adult student population is growing and we have a place for YOU! SIU Carbondale is a nationally ranked research University so credentials earned here matter. If you are among the 75% of college students combining school with an already busy life, we invite you to take advantage of our services to help lighten your load and create a great college experience on your journey to degree completion.

Recreation Sports and Services
https://rec.siu.edu/  Phone: 618-453-1277
300 East Grand Avenue
Recreation Sports and Services offers exercise programs and equipment, including sports clubs, intramural sports, instructional programs, fitness classes, etc.

Rides Mass Transit District (RMTD)
https://www.ridesmtd.com/contact-us/inquiries-comments/  (618-993-1900)
Ride Free with SIU Student ID.

Student Center
https://studentcenter.siu.edu/  Phone: 618-536-3351 Email: scenter@siu.edu
The Student Center houses a bowling & billiard arcade, a bookstore, craft shop, ballrooms, and many fast food stores as well as programming offices and meeting spaces.

**Student Engagement (Office of)**
https://getinvolved.siu.edu/  Phone: 453-5714  Email: getinvolved@siu.edu
The Office of Student Engagement’s purpose at Southern Illinois University Carbondale is to engage students on campus through meaningful involvement opportunities that enable students to gain leadership experience while also serving the campus community.

**Saluki Food Pantry**
https://studentcenter.siu.edu/foodpantry  Phone: 618-536-3351 Email: scenter@siu.edu
A food pantry specifically for students located in the lower level of the SIU Student Center. The Saluki Food Pantry provides food assistance to students in times of need, helping them to stay in school and meet their educational goals.

**Student Health Center**
https://shc.siu.edu/  Phone: 618-453-3311  Email: shcinfo@siu.edu
Southern Illinois University’s Student Health Center (SHC) is an ambulatory health care facility accredited by the AAAHC since 1996. We provide primary care for routine, acute and chronic illnesses. The SHC offers prescription and allergy injections, immunizations, health education, in house laboratory services, confidential HIV testing, reproductive consultation including contraception, specialty consultation referral, treatment and screening for STDs, and women’s and men’s health care.

**Students Legal Assistance (SLA)**
https://studentlegal.siu.edu/  Phone: 618-536-6677  Email: sladesk@siu.edu
Student Services Building 4th Floor, Rm 493
SLA helps currently enrolled students with a variety of legal issues. Visit their website for additional details.

**TRIO Student Support Services**
https://triostudentsupport.siu.edu/  Phone: 618-453-6973  Email: triosss@siu.edu
Woody Hall Rm. 214  If you are either a first-generation college student (neither of your parents have 4 years of college education), or a student who meets the federal income guidelines, you are eligible for several services from SSS that assist you in adjusting to your academic life. Services include tutoring, career counseling, academic coaching, etc.

**On Campus Child Care Centers**

**Rainbow’s End Child Development Center (RECDC)**
https://rainbowsend.siu.edu/  Phone: 618-453-6358
650 S. State St., Carbondale, IL
Child care program designed to assist students, faculty and staff members at SIUC. Qualified professionals care for children from age 6 weeks to 12 years.

**Head Start Agency**
https://headstart.siu.edu/  Phone: 618-453-6448
Head Start is a program operated by Southern Illinois University Carbondale on a federal grant. The program is designed to serve children three to five years of age from families qualifying for Head Start throughout Jackson and Williamson Counties.

**Other Helpful Resources**

**Carbondale Public Library**  
405 W. Main Street, Carbondale  
618-457-0354  
[www.carbondalepubliclibrary.org](http://www.carbondalepubliclibrary.org)

**Child Care Resource and Referral at John A. Logan College**  
Child Care Resource and Referral provides valuable information, services, and resources to assist parents and families in finding quality child care.

**Faith on Campus/SIU Campus Ministries**  
[https://siucmin.rso.siu.edu/](https://siucmin.rso.siu.edu/)  
SIU Campus Ministries is an association for faith communities with a campus ministry presence at SIU. Each faith community organizes its own campus ministry activities. Several times per year, they work together on special events such as the Week of Welcome and New Student Orientations.

Every Tuesday from 11:30 a.m. to 1:30 p.m. throughout the fall and spring semesters, the Baptist Collegiate Ministries (BCM) offers a free lunch to all international students. The BCM is located at 825 W Mill St. They can be reached at 618-457-2898.

**Community Food Pantries**

**Wesley Foundation**  
(https://siucwesley.org/food-pantry/)  618-457-8165  
Offers a food pantry exclusively for students and their families in need. They are located at 816 South Illinois Avenue (next door to Quigley). To use the Wesley food pantry you must be an SIU Carbondale or John A Logan student. SIU students should bring their Dawg card (Student ID) as proof that they are students in order to use the food pantry. For additional information, go to the website.

**Good Samaritan Food Pantry/Free Clothing**  
University Baptist Church  
700 S. Oakland Drive, Carbondale  
618-457-0323 (call for hours)

**Victory Dream Center Food Pantry**  
607 College Street, Carbondale  
618-351-8018, 618-252-2025 (call for hours)

**Emergency Shelter**

**The Women’s Center**
Shelter for women & children; adult & child counseling; rape crisis, domestic violence victim services.

**Social Security Administration**
250 W. Cherry Street, Carbondale
618-457-3618
Social Security card

**Medical Care Urgent Care Providers**

**Shawnee Health Care Same Day**
400 S. Lewis Lane, Carbondale
618-519-9200
9:30 a.m.-7 p.m. Monday –Saturday; 11 a.m. -5 p.m. Sunday

**Center for Medical Arts Prompt Care**
2601 W. Main Street, Carbondale
618-549-5361
8 a.m.-7 p.m. Monday-Friday; 8 a.m.-5 p.m. Saturday; 12 p.m.-4 p.m. Sunday

**Transportation**

**Rides Mass Transit District**
[https://www.ridesmtd.com/contact-us/inquiries-comments/](https://www.ridesmtd.com/contact-us/inquiries-comments/)
Phone: 618-993-1900
Ride free with an SIU Student ID.

**Jackson County Mass Transit District**
618-549-0304
7 a.m. -5 p.m. Monday-Friday
Advance notice required. $2, Seniors (60+) $1, Children (ages 6-15) $1, Child age 0-5 free if accompanied by paying adult. Regular routes and curbside drop-off.

**Amtrak**
401 Illinois Avenue, Carbondale; 800-872-7245

**Greyhound**
401 Illinois Avenue, Carbondale; 800-231-2222

**Quality Cab Service**
618-713-0013

**All aboard Jet Taxi**
618-964-4412; $5 local = $1/extra passenger (double-check rate with driver before getting in the taxi)