**International Student Feedback Survey**

**Introduction:** Thank you for choosing Southern Illinois University (SIU) as your academic destination. Your feedback is valuable in helping us improve our international student recruitment process and services. Please take a few minutes to complete this survey honestly and thoughtfully. Your responses will remain confidential.

**Section 1: General Information**

1. **General Information**
   1. Name (Optional): Click or tap here to enter text.
   2. Your Gender: Click or tap here to enter text.
   3. Nationality: Click or tap here to enter text.
   4. Program of Study: Click or tap here to enter text.
   5. Year of Enrollment: Click or tap here to enter text.
   6. Current Status: (e.g., Undergraduate Student, Graduate Student, or CESL Student) Click or tap here to enter text.

**Section 2: Enrollment Decision**

1. **How did you first learn about Southern Illinois University (SIU)?**

SIU Website Education Fair Education Agent Word of Mouth Social Media  Other (Please specify) Click or tap here to enter text.

1. **What were the primary factors that influenced your decision to study at SIU? (Select all that apply)**

Academic Reputation Low Tuition Rate Scholarships and Financial Aid Location Program of Study Recommendations from others Friend of family members attends or has attended SIU Received SIU admission decision first Received SIU form I-20 first Other (please specify) Click or tap here to enter text.

**Section 3: Admission Process**

1. **Was the application process straightforward and user-friendly?**

Very Easy Somewhat Easy Neutral Somewhat Difficult Very Difficult

1. **How long did it take to receive your admission decision from SIU?**

Less than two weeks Within a month 1-3 months More than 3 months

1. **How long did it take to receive your Form I-20 (Certificate of Eligibility for Nonimmigrant Student Status) since your admission decision?**

Less than two weeks Within a month 1-3 months More than 3 months

1. **Did you receive the assistance you needed during the application process in a timely manner?**

Yes, always Yes, most of the time No, sometimes No, rarely

**Section 4: Suggestions and Improvements**

1. **Do you have any suggestions or feedback to improve the international student recruitment and admission process at SIU?**

Please click to enter your suggestions

**Section 5: Additional Comments**

1. Is there anything else you would like to share about your experience at SIU, or any other comments or feedback you have?

Please click to enter your comments

**Section 6: Contact Information (Optional)**

1. If you would like us to follow up with you regarding your feedback, please provide your email address or contact information.

**Thank you for participating in this survey! Your input is highly appreciated.**